

UNITED STATES DISTRICT COURT  
WESTERN DISTRICT OF WASHINGTON  
AT SEATTLE

JUDY NGO,

Plaintiff,

V.

LOUIS DeJOY, Postmaster General,  
United States Postal Service,

Defendant.

C22-0415 TSZ

## ORDER

THIS MATTER comes before the Court on a motion for summary judgment, docket no. 13, brought by defendant Postmaster General Louis DeJoy, and a motion for partial summary judgment, docket no. 14, brought by plaintiff Judy Ngo. Having reviewed all papers filed in support of, and in opposition to, the motions,<sup>1</sup> the Court enters the following order.

## Background

Plaintiff is a 50-year-old woman of Vietnamese (Asian) descent who has worked for the United States Postal Service (“USPS”) for over twenty (20) years. See Ngo Decl. at ¶¶ 1–3 (docket no. 19). She was diagnosed in 2009 with Sjogren’s syndrome, which weakens her immune system and allegedly caused hearing loss. *Id.* at ¶¶ 6–7. Plaintiff

<sup>1</sup> Plaintiff's motion, docket no. 25, to strike excerpts of two deposition transcripts submitted in conjunction with defendant's reply, is DENIED. The Court has considered plaintiff's surreply, docket no. 25, and supplemental declaration, docket no. 26.

1 sues Postmaster General DeJoy under the Family and Medical Leave Act (“FMLA”),  
 2 Title VII of the Civil Rights of 1964 (“Title VII”), and the Rehabilitation Act of 1973.  
 3 Plaintiff has pleaded the following causes of action: (1) a claim for FMLA interference;  
 4 (2) a Title VII claim for retaliation; (3) a Title VII claim for discrimination on the basis of  
 5 disability,<sup>2</sup> race, and sex; (4) a Title VII claim for hostile work environment; and (5) a  
 6 failure to accommodate claim.<sup>3</sup> Compl. at ¶¶ 6.1–6.21 (docket no. 1).

7 Plaintiff served as the Attendance Control Officer for the Seattle District of the  
 8 USPS from August 2019 until July 2021, when she transferred to Tampa, Florida after  
 9 learning that her position would be eliminated as part of a nationwide reduction in force.<sup>4</sup>

10 See Ngo Decl. at ¶¶ 4 & 54–55; see also Ex. 26 to Strong Decl. (docket no. 15-26). In

11  
 12 <sup>2</sup> Plaintiff’s claim for discrimination on the basis of disability is not cognizable under Title VII,  
 13 which prohibits disparate treatment on the basis of “race, color, religion, sex, or national origin,”  
 14 but not disability. See 42 U.S.C. § 2000e-2(a). Moreover, plaintiff has not provided evidence of  
 15 a facially neutral employment practice that fell more harshly on individuals with disabilities. See  
 16 *Mustafa v. Clark Cnty. Sch. Dist.*, 157 F.3d 1169, 1175 (9th Cir. 1998) (explaining that a  
 17 disparate-impact analysis applies when an employer disclaims any reliance on an employee’s  
 18 disability in taking an employment action); see also *Raytheon Co. v. Hernandez*, 540 U.S. 44,  
 52–53 (2003). Thus, plaintiff’s disability-discrimination claim will be treated as alleging solely  
 19 a failure to accommodate. See 42 U.S.C. § 12112(b)(5)(A) (defining “discriminate . . . on the  
 20 basis of disability” as including “not making reasonable accommodations to the known physical  
 21 or mental limitations of an otherwise qualified individual with a disability who is an applicant or  
 22 employee, unless such covered entity can demonstrate that the accommodation would impose an  
 23 undue hardship on the operation of the business of such covered entity.”).

<sup>3</sup> In her operative pleading, plaintiff did not specify any statute under which she pursues her  
 failure-to-accommodate claim, but the parties agree that the Rehabilitation Act explicitly applies  
 to the USPS. See 29 U.S.C. § 794(a); see also Pl.’s Mot. at 6–7 (docket no. 14); Def.’s Mot. at  
 18 & 21 (docket no. 13).

<sup>4</sup> Plaintiff’s salary was protected for a two-year period following the relocation, and within that  
 timeframe, she received a promotion to Manager of Distribution Operations in Miami, with a pay  
 increase effective January 14, 2023. Exs. 26 & 27 to Strong Decl. (docket nos. 15-26 & 15-27).  
 As a result, plaintiff no longer pursues any claim relating to the USPS’s 2021 reorganization.  
See Pl.’s Resp. at 15 (docket no. 18).

1 March 2020, in response to the coronavirus disease (“COVID”) pandemic, the USPS  
2 adopted a policy that allowed employees who were not “mission critical” to work  
3 remotely. Ex. 1 to Ngo Decl. (docket no. 19-1 at 2). The telework policy was extended  
4 multiple times, and it remained in place through at least November 16, 2020. See id.  
5 (docket no. 19-1 at 3–6). Plaintiff teleworked from March until mid-September 2020.  
6 See Ngo Decl. at ¶¶ 9 & 11–12.

7 On September 11, 2020, plaintiff and her supervisor Alexis Delgado spoke on the  
8 phone, but what was discussed is in dispute. According to plaintiff, Delgado directed  
9 plaintiff to participate telephonically in an investigative interview to be conducted on  
10 September 14, 2020. Ngo Decl. at ¶¶ 16–17. Plaintiff asserts that Delgado never said  
11 she was required to appear in person for work on September 14. Id. In her deposition,  
12 Delgado testified that she sent plaintiff “something” telling her that “she was expected in  
13 the office” on September 14. Delgado Dep. at 77:9–10, Ex. 36 to Strong Decl. (docket  
14 no. 15-36). In connection with the pending cross-motions, however, defendant has not  
15 proffered the “something” mentioned by Delgado.

16 On September 14, 2020, Delgado conducted an investigative interview of plaintiff  
17 via telephone. Ngo Decl. at ¶ 17. Delgado has testified that, because plaintiff “did not  
18 show up at work,” but did participate in the hour-long investigative interview, Delgado  
19 deemed plaintiff on one hour of administrative leave and seven hours of leave without  
20 pay (“LWOP”) for the day. Delgado Dep. at 76:17–77:17 (docket no. 15-36). On the  
21 following day, September 15, 2020, plaintiff applied for FMLA leave, see Ngo Decl. at  
22 ¶¶ 21–22, which was subsequently granted, and plaintiff was on FMLA leave from  
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1 September 15 through December 10, 2020.<sup>5</sup> See Exs. 10 & 11 to Strong Decl. (docket  
 2 nos. 15-10 & 15-11); see also Porcaro Dep. at 27:25–28:4, Ex. 38 to Strong Decl. (docket  
 3 no. 15-38). On September 30, 2020, Delgado issued a Letter of Warning to plaintiff,  
 4 accusing her of unsatisfactory work performance. Ex. 9 to Strong Decl. (docket no. 15-  
 5 9).

6 In November 2020, plaintiff initiated a formal Equal Employment Opportunity  
 7 (“EEO”) proceeding. Ex. S to Lim Decl. (docket no. 16-19). She amended the EEO  
 8 charge four times, and the final version alleged discrimination on the basis of race, color,  
 9 religion, sex, national origin, or disability, retaliation, and a hostile work environment.  
 10 Ex. 30 to Strong Decl. (docket no. 15-30). On November 24, 2020, a few weeks before  
 11 her FMLA leave expired, plaintiff asked for, but was denied, annual leave for the period  
 12 from December 15, 2020, through January 5, 2021. Ex. 12 to Strong Decl. (docket  
 13 no. 15-12). When asked during her deposition why she denied plaintiff’s annual leave  
 14 request, Delgado answered, “[Plaintiff] had been off for three months on FMLA leave.”  
 15 Delgado Dep. at 72:7–10 (docket no. 15-36).

16 Plaintiff asserts that, before December 15, 2020, she and Delgado spoke on the  
 17 telephone, and that Delgado said “ok” when plaintiff indicated, in light of Delgado’s  
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20 <sup>5</sup> Pursuant to the USPS’s Employee and Labor Relations Manual (“ELM”), the relevant section  
 21 of which was not submitted by the parties, but the web address for which was provided by  
 22 defendant’s counsel, see Strong Decl. at ¶ 29 (docket no. 15) (citing <https://about.usps.com/manuals/elm/html/welcome.htm>), “[a]bsences that qualify as FMLA leave may be charged as  
 23 annual leave, sick leave, continuation of pay, or leave without pay, or a combination of these.”  
 ELM § 515.42. The parties have not indicated how plaintiff’s FMLA leave for the period from  
 September 15 to December 10, 2020, was treated or whether plaintiff was paid while on FMLA  
 leave.

1 denial of her annual leave request, she would instead take sick leave. See Ngo Decl. at  
 2 ¶ 27. When plaintiff did not physically appear for work on December 15, 2020, Delgado  
 3 signed a form deeming plaintiff absent without official leave (“AWOL”). Ex. 10 to Lim  
 4 Decl. (docket no. 20-6). Plaintiff’s leave status from December 16, 2020, through  
 5 January 7, 2021, is uncertain.<sup>6</sup> The record is clear, however, that on January 8, 2021,  
 6 Delgado notified plaintiff that she was approved to telework, and plaintiff again began  
 7 working remotely. Ngo Decl. at ¶ 33.

8 By letter dated February 4, 2021, Delgado told plaintiff that her “current approval  
 9 to telecommute ha[d] been rescinded” and directed plaintiff to report to the office on  
 10 February 8, 2021. Ex. 15 to Strong Decl. (docket no. 15-15). On February 18, 2021,  
 11 Delgado issued a Duty Status Letter. Ex. 17 to Strong Decl. (docket no. 15-17). The  
 12 Duty Status Letter (incorrectly) stated, “Currently you do not have sufficient work hours  
 13 available to provide you entitlement to the protections afforded by the FMLA.” Id.  
 14 Plaintiff had earlier, however, applied for and received notice that she was eligible for  
 15 FMLA leave. See Ex. 22 to Strong Decl. (docket no. 15-22 at 3). The Duty Status Letter  
 16 further instructed plaintiff to report telephonically for “an investigative interview specific  
 17 to the allegation that [her] absenteeism has become excessive in nature and that [she was]  
 18 AWOL from work on December 15, 2020, and September 14, 2020.” Ex. 17 to Strong  
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20 <sup>6</sup> Plaintiff alleges that she was coded as LWOP during this three-week period. See Ngo Decl. at  
 21 ¶¶ 29 & 58. In contrast, in her deposition, Delgado implied that plaintiff was, in fact, on sick  
 22 leave, and not marked as LWOP or AWOL. See Delgado Dep. at 73:15–23, 75:5–8, & 82:15–16  
 23 (docket no. 15-36). Neither side has proffered any paystubs, time sheets, or leave records  
 indicating that plaintiff was not paid from December 16, 2020, to January 7, 2021, and the  
 parties should address in their trial briefs (i) plaintiff’s leave status during this timeframe; and  
 (ii) whether plaintiff was paid for or alleges damages with respect to these dates.

1 Decl. (docket no. 15-17). The Duty Status Letter closed with the following language:  
2 “I am enclosing a resignation form. In the event that you do not intend to continue your  
3 employment, prompt submission of a resignation will protect your employment record  
4 from a disciplinary removal.” *Id.*

5 On February 26, 2021, Delgado conducted another investigative interview of  
6 plaintiff. Ex. 8 to Lim Decl. (docket no. 20-4). During the course of the interview,  
7 Delgado and plaintiff disagreed about whether plaintiff had previously requested a  
8 reasonable accommodation and whether Delgado had approved plaintiff’s sick leave  
9 request for December 2020 and January 2021. *Id.* at ¶¶ 3, 6, 9, & 20. On March 2, 2021,  
10 plaintiff was notified that her additional FMLA leave request was approved for the period  
11 from February 9, 2021, to May 9, 2021. Ex. 22 to Strong Decl. (docket no. 15-22).

12 On April 23, 2021, after receiving COVID vaccines, plaintiff physically reported  
13 to the work site. Ngo Decl. at ¶ 50. Upon her arrival, plaintiff learned that she could no  
14 longer use the private office previously assigned to her. *Id.* at ¶ 51. In addition, Delgado  
15 issued a Proposed Letter of Warning in Lieu of a 14-Day Suspension. Ex. 14 to Strong  
16 Decl. (docket no. 15-14). The Proposed Letter of Warning charged plaintiff with being  
17 AWOL on December 15, 2020. *Id.*

18 **Discussion**

19 **A. Summary Judgment Standard**

20 The Court shall grant summary judgment if no genuine dispute of material fact  
21 exists and the moving party is entitled to judgment as a matter of law. Fed. R. Civ. P.  
22 56(a). The moving party bears the burden of demonstrating the absence of a genuine  
23 dispute of material fact. *See Celotex Corp. v. Catrett*, 477 U.S. 317, 323 (1986). To

1 survive a motion for summary judgment, the opposing party must present “affirmative  
 2 evidence,” which “is to be believed” and from which all “justifiable inferences” are to be  
 3 favorably drawn. *Anderson v. Liberty Lobby, Inc.*, 477 U.S. 242, 255–57 (1986). When  
 4 the record, taken as a whole, could not, however, lead a rational trier of fact to find for  
 5 the non-moving party on matters as to which such party will bear the burden of proof at  
 6 trial, summary judgment is warranted. *See Matsushita Elec. Indus. Co. v. Zenith Radio*  
 7 *Corp.*, 475 U.S. 574, 587 (1986); *see also Celotex*, 477 U.S. at 322–23.

8 **B. Family and Medical Leave Act Claim (First Cause of Action)**

9 The FMLA prohibits employers from interfering with the exercise of FMLA  
 10 rights. *See* 29 U.S.C. § 2615(a). An employer is precluded from considering the “taking  
 11 of FMLA leave as a negative factor in employment actions, such as hiring, promotions or  
 12 disciplinary actions.” 29 C.F.R. § 825.220(c) . To prove an FMLA interference claim, a  
 13 plaintiff must show, through direct and/or circumstantial evidence, that the exercise of  
 14 FMLA leave rights constituted a negative factor in an employment decision. *Bachelder*  
 15 *v. Am. W. Airlines, Inc.*, 259 F.3d 1112, 1125 (9th Cir. 2001).

16 Weeks before plaintiff exhausted her FMLA leave in 2020,<sup>7</sup> she requested annual  
 17 leave for the period from December 15, 2020, through January 7, 2021. Plaintiff asserts  
 18 that Delgado denied her annual leave request because plaintiff had taken (or was in the  
 19 process of taking) three months of FMLA leave. Plaintiff further contends that Delgado  
 20 knew plaintiff would instead take sick leave, but nevertheless deemed her AWOL for

21 \_\_\_\_\_  
 22 <sup>7</sup> The parties do not dispute that plaintiff took FMLA leave, and the Court therefore GRANTS  
 23 the portion of plaintiff’s motion for partial summary judgment seeking a ruling that she used or  
 requested FMLA leave.

1 December 15, 2020. Plaintiff has presented a triable issue concerning whether Delgado's  
2 conduct interfered with plaintiff's FMLA rights by attaching negative consequences to  
3 her exercise of those rights. See Bachelder, 259 F.3d at 1123–24.

4 Defendant seeks dismissal on the theory that plaintiff cannot establish an FMLA  
5 interference claim because she was no longer eligible for FMLA leave when she was  
6 marked as AWOL. Defendant's reasoning runs contrary to the statute and the related  
7 regulations and jurisprudence; the fact that an employee has temporarily run out of  
8 FMLA leave time does not give an employer freedom to discipline the employee for  
9 having exercised FMLA rights. Defendant also argues that plaintiff cannot show a causal  
10 connection between her exercise of FMLA rights and the letters issued in February and  
11 April 2021. Both letters, however, followed shortly after plaintiff took FMLA leave, and  
12 whether plaintiff's use of FMLA leave played a role in Delgado's decision to issue the  
13 letters constitutes a question of fact that cannot be decided in motion practice.

14 Defendant further contends that plaintiff's FMLA interference claim relating to the  
15 letters should be dismissed because plaintiff cannot prove any damages. Although  
16 plaintiff appears to concede that the letters did not cause any economic loss, she aptly  
17 asserts that, if she prevails on her FMLA interference claim that the letters were issued  
18 because she took FMLA leave, she might be entitled to equitable relief, for example,  
19 removal of the letters from her disciplinary records. See Pl.'s Reply at 3 (docket no. 23);  
20 see also 29 U.S.C. § 2617(a)(1)(B) (authorizing equitable relief). Thus, with respect to  
21 plaintiff's FMLA interference claim, defendant's motion for summary judgment is  
22 DENIED, and plaintiff's First Cause of Action remains for trial.

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1    **C. Title VII Claims**2    **1. Retaliation (Second Cause of Action)**

3            Defendant moves to dismiss plaintiff's retaliation claim because it is not, as  
 4    pleaded, actionable under Title VII. In her Second Cause of Action, plaintiff alleges that  
 5    "Defendant has retaliated against Plaintiff by disciplining her for taking FMLA leave and  
 6    requesting reasonable accommodations." Compl. at ¶ 6.7. Using FMLA leave and  
 7    seeking accommodation for a disability are not, however, protected by Title VII. In  
 8    response to defendant's motion, plaintiff asserts that the requisite protected activity was  
 9    the filing of an EEO complaint, but plaintiff did not plead such claim.<sup>8</sup> See id. at ¶¶ 6.5–  
 10   6.9. Moreover, plaintiff has not proffered evidence to support such claim.<sup>9</sup> Defendant's  
 11   motion for summary judgment on plaintiff's Title VII retaliation claim is GRANTED, the  
 12   Second Cause of Action for retaliation is DISMISSED, and plaintiff's motion for a ruling  
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15   <sup>8</sup> Plaintiff contends that she gave defendant notice of her intent to rely on her EEO complaint in  
 16   alleging retaliation, citing her response to defendant's Interrogatory No. 8, which asked plaintiff  
 17   to "describe in detail any and all efforts [she] made to complain about the alleged discrimination  
 18   and/or harassment." See Ex. 11 to Lim Decl. (docket no. 20-7). Interrogatory No. 8 did not ask  
 19   plaintiff to identify the protected activity for which she alleges she was retaliated, and plaintiff's  
 20   answer to Interrogatory No. 8 did not tell defendant anything more than what was stated in the  
 21   complaint in this matter. Compare id. ("Plaintiff filed a formal complaint of Discrimination  
 22   with USPS in November 2020.") with Compl. at ¶ 5.1 ("In November 2020, Plaintiff filed a  
 23   formal complaint of Discrimination with USPS."). Plaintiff's assertion that her discovery  
 responses fill the void in her complaint lacks merit.

9 Plaintiff accuses Delgado of engaging in a pattern of retaliatory behavior relating to her EEO  
 10 complaint and its four amendments. The record indicates that Delgado was interviewed by an  
 11 EEO specialist on November 2, 2020, before plaintiff filed her EEO complaint. See Ex. 9 to Lim  
 12 Decl. (docket no. 20-5 at 5). Plaintiff asserts that Delgado was aware of her EEO complaint, see  
 13 Pl.'s Resp. at 16 (docket no. 18), but she cites no evidence indicating that Delgado knew about  
 14 plaintiff's formal EEO complaint or any of the subsequent amendments.

1 that her filing of an EEO complaint was, as a matter of law, protected activity is DENIED  
 2 as moot.

3       **2. Discrimination (Third Cause of Action)**

4       Notwithstanding the allegations outlined in her EEO complaint and her Third  
 5 Cause of Action, plaintiff now limits her Title VII discrimination claim to the theory that  
 6 Delgado revoked her telework privileges and disciplined her because of her race or  
 7 national origin. See Pl.’s Resp. at 29 (docket no. 18). Plaintiff contends that Delgado  
 8 allowed a Caucasian employee, Terry Barker, to work remotely during the same period  
 9 that plaintiff was directed to report to the physical worksite, and that Delgado targeted  
 10 another Asian employee, Alisa Masunaga, for discipline (termination) while teleworking.  
 11 See id. Delgado testified that she treated Barker differently because she “didn’t have  
 12 issues with Ms. Barker’s productivity at all” and Barker provided the requisite “medical  
 13 documentation to the occupational health nurse administrator.” See Delgado Dep. at  
 14 126:6–10 (docket no. 15-36).

15       Plaintiff bears the burden of proving, but has not demonstrated a triable issue  
 16 concerning whether, the stated rationale for allowing Barker to continue teleworking  
 17 while forbidding plaintiff from doing so and firing Masunaga is pretextual.<sup>10</sup> Plaintiff  
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19       <sup>10</sup> Under Title VII, in the absence of direct evidence of discrimination, courts employ the three-  
 20 part burden-shifting framework first articulated in *McDonnell Douglas Corp. v. Green*, 411 U.S.  
 21 792 (1973). See *Surrell v. Cal. Water Serv. Co.*, 518 F.3d 1097, 1105 (9th Cir. 2008). At the  
 22 summary judgment stage, the *McDonnell Douglas* standard requires a plaintiff alleging disparate  
 23 treatment to present a *prima facie* case by showing that he or she (i) is a member of a protected  
 class; (ii) is qualified for the position at issue; (iii) was subjected to an adverse employment  
 action; and (iv) was treated less favorably than a similarly-situated employee outside the  
 protected class. See, e.g., *Campbell v. Haw. Dep’t of Educ.*, 892 F.3d 1005, 1012 (9th  
 Cir. 2018). If a plaintiff succeeds, the burden shifts to the employer to provide evidence of a  
 legitimate, nondiscriminatory reason for the challenged conduct. See id. The final burden rests

1 offers nothing more than hearsay indicating that Masunaga characterized Delgado as two-  
 2 faced, which is not actionable under Title VII. See Ngo Dep. at 71:7–10, Ex. 39 to  
 3 Strong Decl. (docket no. 22-1); see also Ngo Dep. at 80:12–18, Ex. 35 to Strong Decl.  
 4 (docket no. 15-35) (plaintiff did not recall Delgado ever making a comment about her  
 5 race). Defendant’s motion for summary judgment on plaintiff’s Title VII claim for  
 6 discrimination on the basis of race, sex, and/or national origin is GRANTED, and the  
 7 Third Cause of Action is DISMISSED.<sup>11</sup>

8       **3.       Hostile Work Environment (Fourth Cause of Action)**

9           For the same reason that plaintiff’s Third Cause of Action for disparate treatment  
 10 fails, her hostile work environment claim lacks merit. Plaintiff cites Edwards-Yu v.  
 11 DeJoy, No. 22-36009, 2023 WL 8797506 (9th Cir. Dec. 20, 2023), but her reliance is  
 12 misplaced because that case is factually distinguishable. In Edwards-Yu, a former postal  
 13 worker offered evidence and corroboration that “her supervisors yelled and screamed at  
 14 her on many occasions” and “made discriminatory statements based on [her] age and  
 15 sex.” Id. at 1. In contrast, in this matter, plaintiff has not presented any evidence of  
 16 abusive conduct related to her “race, color, religion, sex, or national origin,” see 42

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 19 on the plaintiff to produce evidence that the asserted reason is a pretext for discrimination. See  
 20 id. To establish pretext, a plaintiff must put forward “specific” evidence indicating that the  
 21 employer’s articulated nondiscriminatory reason is “unworthy of credence.” See Lindahl v. Air  
 22 France, 930 F.2d 1434, 1437–38 (9th Cir. 1991).

23       <sup>11</sup> Plaintiff seeks a ruling that, as a matter of law, she suffered an adverse employment action, but  
 24 she frames her request in connection with her FMLA interference claim, as to which an adverse  
 25 employment action is not an element. See Pl.’s Mot. at 2 (docket no. 14). Given the dismissal of  
 26 plaintiff’s retaliation and discrimination claims, the portion of plaintiff’s motion for partial  
 27 summary judgment that asks the Court to conclude she was subjected to an adverse employment  
 28 action within the meaning of Title VII is DENIED as moot.

1 U.S.C. § 2000e-2(a). In response to defendant’s motion for summary judgment, plaintiff  
 2 asserts that she was subjected to “a hostile work environment immediately [after] she  
 3 filed her EEO complaint.” Pl.’s Resp. at 29–30 (docket no. 18). This allegation cannot  
 4 form the basis of a hostile work environment claim; it merely repeats plaintiff’s  
 5 retaliation theory, which she did not plead in her complaint. Defendant’s motion for  
 6 summary judgment on plaintiff’s hostile work environment claim is GRANTED, and the  
 7 Fourth Cause of Action is DISMISSED.

8 **D. Rehabilitation Act Claim (Fifth Cause of Action)**

9 The Rehabilitation Act incorporates the standards for reasonable accommodation  
 10 outlined in the Americans with Disabilities Act of 1990 (“ADA”), 29 U.S.C. § 794(d), as  
 11 well as the ADA’s definition of “disability,” *see* 29 U.S.C. §§ 705(9)(B) & 705(20)(B).  
 12 Under the ADA, an individual has a disability if he or she (i) has “a physical or mental  
 13 impairment that substantially limits one or more major life activities,” (ii) has “a record  
 14 of such an impairment,” or (iii) is “regarded as having such an impairment.” 42 U.S.C.  
 15 § 12102(1). Major life activities include “hearing” and “the operation of a major bodily  
 16 function,” for example, “functions of the immune system.” 42 U.S.C. § 12102(2).

17 Plaintiff seeks a ruling that, as a matter of law, she is an individual with a  
 18 disability. In response, defendant suggests a jury could find that plaintiff’s health was not  
 19 substantially limiting in February 2021, when defendant contends plaintiff first requested  
 20 telework as an accommodation,<sup>12</sup> because she returned to the office in April “of her own  
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22 <sup>12</sup> Defendant argues that the USPS was unaware of plaintiff’s health reason for needing to work  
 23 remotely until after Delgado engaged in the challenged conduct (*i.e.*, coding plaintiff AWOL on  
 September 14 and December 15, 2020, requiring her to participate in investigative interviews,

1 volition.” See Def.’s Resp. at 10 (docket no. 17). Defendant’s argument ignores the crux  
 2 of plaintiff’s claim and the medical evidence in the record.<sup>13</sup> The record reflects that  
 3 plaintiff has Sjogren’s disease, which has impaired her hearing and compromised her  
 4 immune system. Ngo Decl. at ¶¶ 6–7; Ex. P to Lim Decl. (docket no. 16-16); Exs. 7 &  
 5 32 to Strong Decl. (docket nos. 15-7 & 15-32). Plaintiff’s immunocompromised status  
 6 did not change until April 2021, when she received COVID vaccines and was advised by  
 7 her physician that she could safely return to the work site; at that time, however, plaintiff  
 8 continued to have a substantially limiting hearing impairment.<sup>14</sup> Plaintiff’s motion for a  
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11 issuing various letters, etc.), but Delgado acknowledged in her deposition that, in August 2020,  
 12 she was informed by the Occupational Health Nurse Administrator, who had received medical  
 13 records from plaintiff’s doctor, that plaintiff “should be working from home.” See Delgado Dep.  
 14 at 43:14–21, Ex. 36 to Strong Decl. (docket no. 15-36).

15 <sup>13</sup> Defendant discounts plaintiff’s medical evidence, comparing it to a physician’s note in *Coons*  
 16 *v. Sec’y of U.S. Dep’t of Treasury*, 383 F.3d 879 (9th Cir. 2004). See Def.’s Resp. at 11 (docket  
 17 no. 17). According to defendant, in *Coons*, the Ninth Circuit “affirmed summary judgment *in*  
 18 *the employer’s favor* on Coons’s failure-to-accommodate claim, holding that the physician’s note  
 19 did not create a genuine issue concerning the ‘substantially limits’ element.” *Id.* (emphasis in  
 20 original). Defendant has inaccurately summarized the *Coons* decision. The plaintiff in *Coons*  
 21 “identified travel as the only major life activity that was limited by his impairments,” which  
 22 included abdominal distress, palpitations, heart pounding, chest pain, depression, and panic  
 23 disorder. 383 F.3d at 885. The *Coons* Court concluded that the plaintiff was not disabled  
 because (i) travel is not a major life activity; (ii) the plaintiff had not shown he was unable to  
 travel or had significant travel restrictions; (iii) the plaintiff had not provided any evidence of a  
 history of impairment that substantially limits any major life activity; his only evidence, a letter  
 from his doctor, reflected merely that he had received treatment for various physical and mental  
 impairments; and (iv) the plaintiff had not presented evidence that his employer regarded him as  
 disabled. See *id.* at 885–86. *Coons* does not support defendant’s position.

24 <sup>14</sup> Defendant has not challenged plaintiff’s assertions that her hearing loss is “profound” and that  
 25 she wears hearing aids. See Ngo Decl. at ¶ 6. Moreover, defendant does not dispute that, when  
 26 plaintiff returned to the work site in April 2021, a private office was not made available to her.  
 27 Defendant contends that the USPS was not required to provide plaintiff’s preferred reasonable  
 28 accommodation for her hearing impairment, but fails to explain how providing a separate work-  
 29 space would have posed an undue hardship on the USPS. See 42 U.S.C. § 12112(b)(5)(A).

1 ruling that she was, at all relevant times, an individual with a disability<sup>15</sup> is GRANTED.  
 2 Whether the USPS denied a reasonable accommodation request made by plaintiff or had  
 3 a business justification for doing so involves factual questions that preclude summary  
 4 judgment. *See* 42 U.S.C. § 12112(b)(5)(A). Plaintiff's Fifth Cause of Action for failure  
 5 to accommodate remains for trial.

6 **E. Damages (Prayer for Relief)**

7 Defendant seeks summary judgment as to plaintiff's alleged economic damages.  
 8 Defendant asserts that plaintiff cannot seek reimbursement for periods when she was  
 9 treated as AWOL or LWOP because she was not on FMLA leave at the time. *See* Def.'s  
 10 Mot. at 26 (docket no. 13). Defendant's argument lacks merit. Plaintiff need not have  
 11 been on FMLA leave to assert that she lost wages when coded as AWOL or LWOP as a  
 12 result of FLMA interference or failure to reasonably accommodate her disability.<sup>16</sup> With  
 13 regard to "claims of discrimination in compensation" brought under 29 U.S.C. § 794, the  
 14 Rehabilitation Act incorporates the remedies set forth in Section 706 of the Civil Rights  
 15 Act of 1964. *See* 29 U.S.C. § 794a(a)(2). Section 706 provides, in relevant part, that  
 16 "[i]f the court finds that the respondent has intentionally engaged in or is intentionally

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18 <sup>15</sup> Plaintiff asks the Court to rule, as a matter of law, that the USPS had notice of plaintiff's  
 19 "disability." Although the record reflects that, by late August 2020, the USPS was aware  
 20 plaintiff has "Sjogren's, autoimmune disorders, and migraine headache[s]," Ex. 7 to Strong Decl.  
 (docket no. 15-7), whether the USPS had notice of a "disability," *i.e.*, "a physical or mental  
 impairment that substantially limits one or more major life activities," 42 U.S.C. § 12102(1)(A),  
 is a question that must be reserved for trial.

21 <sup>16</sup> With regard to the wages lost when Delgado marked plaintiff AWOL on September 14, 2020,  
 22 plaintiff is unlikely to show that taking FMLA leave served as a factor in such decision because  
 23 she did not apply for FMLA leave until the following day, September 15, 2020. The failure-to-  
 accommodate theory might, however, provide a basis for recovering the amounts not paid to  
 plaintiff for the work she virtually performed on September 14, 2020.

1 engaging in an unlawful employment practice charged in the complaint, the court may  
2 . . . order such affirmative action as may be appropriate, which may include . . . back  
3 pay.” 42 U.S.C. § 2000e-5(g)(1). Whether plaintiff can make the requisite showing that  
4 the USPS intentionally engaged in an unlawful employment practice is a question for  
5 trial. Defendant’s request to strike plaintiff’s prayer for economic damages is DENIED.

6 **Conclusion**

7 For the foregoing reasons, the Court ORDERS:

8 (1) Defendant’s motion for summary judgment, docket no. 13, is GRANTED

9 in part and DENIED in part, as follows:

10 (a) Plaintiff’s claims under Title VII for retaliation, discrimination,<sup>17</sup>

11 and hostile work environment, the Second, Third, and Fourth Causes of Action,

12 respectively, are DISMISSED; and

13 (b) Defendant’s motion is otherwise DENIED, and plaintiff’s First and

14 Fifth Causes of Action remain for trial.

15 (2) Plaintiff’s motion to strike, docket no. 25, is DENIED, and plaintiff’s

16 motion for partial summary judgment, docket no. 14, is GRANTED in part and DENIED

17 in part, as follows:

18 (a) The Court rules, as a matter of law, that plaintiff was, at all relevant

19 times, an individual with a disability, and that plaintiff used or requested FMLA

20 leave; and

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21  
22 <sup>17</sup> Plaintiff’s disability-discrimination claim, which was erroneously pleaded under Title VII, is  
23 considered to be co-extensive with plaintiff’s failure-to-accommodate claim, which is treated as  
brought under the Rehabilitation Act.

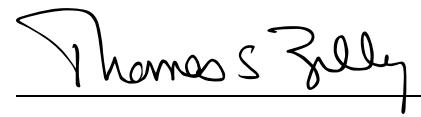
1 (b) Plaintiff's motion is otherwise DENIED.

2 (3) The oral argument scheduled for February 15, 2024, at 10:00 a.m., which  
3 the Court concludes would not be beneficial, is STRICKEN.

4 (4) The Clerk is directed to send a copy of this Order to all counsel of record.

5 IT IS SO ORDERED.

6 Dated this 30th day of January, 2024.

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10 Thomas S. Zilly  
11 United States District Judge  
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